

## **Taiwan Water Corporation Personal Information Protection Notification**

With regard to how Taiwan Water Corporation (hereinafter ‘TWC’) will collect, process and use your personal information in accordance with paragraph one of Article 8 of the Personal Information Protection Act (hereinafter ‘the Act’), please refer to the following notification :

### **I. Purpose and code of collection:**

- (i) 046 Water supply and drainage services.
- (ii) 063 Non-government agency collect or process personal information under legal obligations.
- (iii) 069 Contract, contract-like or other legal relation matters.
- (iv) 072 Policy propaganda.
- (v) 090 Consumer, Customer Management and Service
- (vi) 091 Consumer protection.
- (vii) 157 Investigation, statistics and research analysis.
- (viii) 171 Other central government authorities and its subordinate authority internal management, supervision of public affairs, administrative assistance and related services.
- (ix) 180 Other business operation of public utilities (eg: running water, gas, etc.).
- (x) 181 Other business operation in accordance with the business registration project or organization Prospectus.

**II. Classification of personal information:** Name, installation location, mailing address, ID No., phone number, mobile phone number, e-mail, etc., and all personal information displayed in all kinds of application forms, contracts, power of attorney, agreements and affidavits.

### **III. Time period, area, target and way of the use of personal information:**

- (i) Time period: Duration for the specific purpose of personal data collection, retention period prescribed by the relevant laws and regulations or agreed in a contract, or the necessity for the performance of an official duty or fulfillment of a legal obligation.
- (ii) Area: Apart from data collection for purposes related to international affairs or services, such use shall be limited to within the territory of Taiwan R.O.C.
- (iii) Target: TWC and affiliate organizations, contracting organizations, agencies (organizations) with business dealings with TWC, third parties for or related to the execution of affairs or provision of services by law.
- (iv) Way: In written form, digital documents, telephone, fax, automatic machinery or other non-automatic ways of use.

### **IV. In accordance with Article 3 of the Act, you have the following rights**

**for your personal information stored by TWC:**

- (i) May inquire, request for a review or make duplications of your personal information, but TWC may charge necessary handling fee in terms of the Act.
- (ii) May request to supplement or correct your personal information but you shall make an appropriate explanation in terms of the enforcement rule of the Act.
- (xi) May request to discontinue collection, processing or use, or delete your personal information. However, the preceding sentence may not be applicable when it is necessary for the performance of an official duty or fulfillment of a legal obligation.

**V. Influence of rights if you do not provide personal information:**

You may choose not to provide relevant personal information. However, if you refuse to provide the relevant personal information, TWC will not be able to use such information within the legal and necessary scope of business purposes. As a result, TWC will not be able to provide you with the relevant rights and services.

*The English translation is only for reference, in the event of any discrepancy between the Chinese and English texts hereof and thereof, the Chinese version shall govern.*